

# TERMS AND CONDITIONS

**Effective Date:** October 2024

## 1. Introduction

Welcome to **VENTUNOX** ("we", "our", or "the platform"). By accessing or using our website and services, you ("user", "you", or "your") agree to comply with these Terms and Conditions ("T&C"). These terms govern your use of our website and the purchase, access, and use of online training courses and content offered globally.

By using our platform, you also agree to our Privacy Policy, which governs the collection and use of your personal data. If you do not agree to these T&C or the Privacy Policy, please do not access or use our platform.

We may update these terms periodically, and any changes will be posted here with an updated effective date. It is your responsibility to review these T&C regularly to stay informed about any modifications.

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## 2. Definitions

- **"User"**: Any individual who accesses or uses the platform.
  - **"Course"**: Any training program or educational content provided by **VENTUNOX.COM**
  - **"Content"**: Text, videos, images, quizzes, documents, software, and other educational materials provided as part of the courses.
  - **"Subscription"**: A recurring service or one time fee that provides access to multiple courses or a package of content for a specified period.
  - **"Instructor"**: An individual or organization who creates and delivers educational content through our platform.
  - **"Account"**: The personal user profile, created when a user registers, which allows access to the platform and course materials.
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## 3. Account Registration

- **Account Creation**: To access certain features, including enrolling in courses, you must create an account on our platform. During registration, you agree to provide accurate, complete, and up-to-date information, such as your name, email address, payment details, and any other relevant information.
- **User Eligibility**: You must be at least 18 years old or have the necessary consent from a parent or guardian to use the platform. By registering, you confirm that you meet these age requirements.

- **Security:** You are responsible for maintaining the confidentiality of your account credentials, including your username and password. You must notify us immediately if you believe your account has been accessed without your permission.
  - **Account Termination:** We reserve the right to suspend or terminate your account at our discretion, especially if we suspect that the account is being used in violation of these terms. If your account is terminated, you may lose access to your purchased content.
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#### 4. Course Access and Usage

- **License Grant:** When you purchase a course or subscription, you receive a non-exclusive, non-transferable, limited license to access and view the content provided, for personal, non-commercial use only, and within the scope of the purchased service.
  - **Course Materials:** intellectual property laws, including videos, slides, and supplementary materials, protect Course content. You are granted access to view and participate in the course but may not redistribute, reproduce, or alter any part of the course without explicit permission.
  - **Content Updates:** We may periodically update course content to ensure it remains accurate and relevant. Instructors are encouraged to provide timely updates to their courses. You will have access to any updates made during your enrollment period.
  - **Restrictions:** You agree not to:
    - Reproduce, distribute, or share the course content with anyone who has not purchased it.
    - Download content unless expressly allowed by the course.
    - Use the content for commercial purposes, including reselling or sublicensing it.
  - **Course Availability:** Courses are generally available for online access on-demand; however, system outages or maintenance could temporarily disrupt access. We are not liable for these interruptions and will take reasonable steps to restore access promptly.
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#### 5. Payment Terms

- **Pricing:** All course prices, subscription fees, and related charges are clearly displayed on our website. Pricing may vary depending on your location, and taxes, exchange rates, and promotional discounts may apply.
- **Payment Methods:** We accept a variety of payment methods, including credit/debit cards (Visa, MasterCard, etc.), and other secure payment processors. All payment transactions are processed through third-party payment providers who use industry-standard encryption and security measures.
- **Refunds:** We offer a 24 hour refund policy for all of our courses. If you are dissatisfied with a course, you can request a refund within this period, provided you have not completed more than 10% of the course content. Refund requests should be made through your account or by contacting our support team only. Some courses may not be refundable if specified by the instructor.

- **Late Payments:** If you are subscribing to a recurring service (such as a monthly subscription) and fail to make a payment, we may suspend your access until payment is made. We may also apply late fees or terminate your subscription based on non-payment. This applies for courses that belong to Premium Tier courses.
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## 6. User Responsibilities

- **Lawful Use:** You agree to use the platform for lawful purposes and agree to abide by all local, national, and international laws, including those governing online conduct and acceptable content.
  - **Prohibited Activities:** You may not:
    - Use the platform to transmit any harmful, offensive, or illegal content.
    - Attempt to gain unauthorized access to any part of the platform or interfere with other users' access.
    - Post or share content that infringes on the intellectual property rights of others.
    - Use bots, crawlers, or other automated tools to scrape data from the platform.
  - **Content Submission:** If you participate in any discussion forums, submit assignments, or provide other user-generated content, you agree that your content must not infringe the rights of third parties. You retain ownership of your content but grant us a non-exclusive, royalty-free license to use, modify, and display it for operational purposes.
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## 7. Instructor Responsibilities

- **Content Creation:** Instructors are responsible for creating high-quality, accurate, and engaging course content. They must ensure that their courses meet our platform's guidelines and do not infringe on any third-party intellectual property rights.
  - **Engagement with Students:** Instructors must respond to student inquiries in a timely manner and provide feedback on assignments where applicable. Instructors are also expected to maintain the quality and accuracy of their course materials and update them as necessary.
  - **Instructor Agreement:** Instructors must comply with the terms outlined in their instructor agreement with us, which may include revenue-sharing details, content guidelines, and other specific obligations.
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## 8. Intellectual Property

- **Platform Content:** All content provided on the platform, including website design, logos, course materials, and software, is protected by copyright, trademark, and other intellectual property laws. Unauthorized use of any platform content is strictly prohibited.

- **User-Generated Content:** By submitting content to the platform, you grant us a non-exclusive, worldwide, royalty-free license to use, display, modify, and distribute your content as necessary to operate the platform.
  - **Instructor-Generated Content:** Instructors retain ownership of the courses they create, but by submitting content to the platform, instructors grant us the right to display, distribute, and modify their content to offer it to users.
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## 9. Privacy and Data Protection

- **Data Collection:** We collect personal information such as your name, email address, payment information, and any course-related data you provide while using the platform. This data is used to process payments, communicate with you, and improve your user experience.
  - **Data Usage:** We may use your data to send course updates, marketing communications, or important notifications related to your account. You can opt-out of marketing communications at any time.
  - **Third-Party Sharing:** We may share your data with third-party vendors (e.g., payment processors, marketing partners) to provide services such as payment processing, customer support, and promotional offers. We do not sell your personal data to third parties.
  - **Security:** We implement industry-standard encryption and security measures to protect your personal information from unauthorized access. However, no method of transmission over the internet is entirely secure, and we cannot guarantee absolute security.
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## 10. Disclaimers and Limitation of Liability

- **No Warranty:** The courses and platform are provided "as is" without warranties of any kind. We make no representations or warranties regarding the accuracy, reliability, or completeness of the content.
  - **Limitation of Liability:** To the fullest extent permitted by law, our liability is limited to the total amount you paid for the specific course or service involved in the dispute.
  - **Force Majeure:** We are not liable for any failure to perform our obligations due to unforeseen circumstances, including but not limited to acts of God, natural disasters, technical issues, or government restrictions.
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## 11. Governing Law and Dispute Resolution

- **Jurisdiction:** Without prejudice to the provisions found below Section 11 of this agreement entitled "Complaints and Disputes" and any other relevant provision this Agreement including any other agreement as well as all transactions performed in

relation to this Agreement or any other agreement, shall be governed by the Laws of the Republic of Cyprus, without regard to the conflicts of Laws provisions therein.

- **Complains and Dispute Resolution:** In case of a dispute, we encourage you to contact us first to resolve the matter amicably. If an agreement cannot be reached, we may resort to arbitration or other alternative dispute resolution methods before proceeding to litigation.
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## 12. Amendments to the Terms

We reserve the right to amend or update these T&C at any time. Any changes will be posted on this page with the updated effective date. By continuing to use the platform after the changes are posted, you accept and agree to the revised terms.

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## 13. Termination

- **User Termination:** You may terminate your account at any time by contacting customer support. Upon termination, you will lose access to any paid content, but you may still retain access to any free resources provided by the platform.
  - **Platform Termination:** We reserve the right to suspend or terminate your account if you violate these terms or engage in harmful activities.
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## 14. Contact Information

For questions, complaints, or further clarification, please contact us at:

- **Email:** [Support@ventunox.com](mailto:Support@ventunox.com) and [Info@ventunox.com](mailto:Info@ventunox.com)
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## 15. Acknowledgment

By using the platform, you acknowledge and agree that you have read, understood, and agree to these Terms and Conditions.